



Terms and Conditions

Welcome to Your Handyman Atlanta! By requesting a quote, booking a service, or receiving services from us, you agree to the following terms and conditions. Please read them carefully before proceeding. If you do not agree to these terms, you must not use our services.

1. Acceptance of Terms

By accessing, using, or receiving any service from Your Handyman Atlanta (referred to as "the Company", "we", "us", or "our"), you acknowledge that you have read, understood, and agreed to be bound by these Terms and Conditions. These Terms and Conditions apply to all users, customers, and clients of the Company.

2. Quoting Process

- **Free Estimates:** Your Handyman Atlanta offers free estimates for all potential projects. Quotes provided are based on the information you provide and may vary if the scope of work changes.
- **Quote Validity:** All quotes are valid for 30 days unless otherwise specified. After this period, the quote is subject to change.
- **Scope of Work:** Quotes are based on the scope of work discussed and agreed upon during the quoting process. Any modifications or additions to the project after the quote has been provided may incur additional costs, and you will be notified of these changes.

3. Service Scheduling

- **Availability:** Service dates and times are subject to availability. Your Handyman Atlanta will make every effort to accommodate your preferred time but cannot guarantee specific scheduling until confirmed by us.

- **Service Time Windows:** We will provide an estimated time window for your service. While we strive to be on time, delays due to traffic, previous jobs, or unforeseen circumstances may occur. In such cases, we will notify you as soon as possible.
- **Cancellations and Rescheduling:** Cancellations must be made at least 24 hours in advance. Failure to do so may result in a cancellation fee of up to 50% of the service cost. Rescheduling requests should also be made at least 24 hours prior to the scheduled service time.

4. Payments

- **Payment Terms:** Full payment for services rendered is due immediately upon completion of the job, unless otherwise agreed upon. Your Handyman Atlanta accepts cash, major credit cards, and other approved payment methods.
- **Deposits:** For larger projects, a deposit may be required before work begins. This deposit is non-refundable unless the cancellation is initiated by Your Handyman Atlanta.
- **Late Payments:** Late payments beyond 14 days from the service completion date may incur additional fees, including but not limited to interest charges of 1.5% per month on overdue balances.
- **Estimates and Variations:** Any additional costs that arise from changes in the scope of work, unforeseen conditions, or material cost increases will be discussed with the client prior to proceeding. The final invoice may reflect such changes.

5. Warranties and Liability

- **Service Guarantee:** Your Handyman Atlanta guarantees the quality of workmanship for 30 days after completion. If any issues arise due to poor workmanship within this period, we will return to fix the issue at no additional charge.
- **Exclusions:** The guarantee does not cover materials, wear and tear, client-caused damage, or work outside the agreed-upon scope.
- **Limitations of Liability:** Your Handyman Atlanta is not responsible for any indirect, incidental, or consequential damages that may arise from the performance of services. Our total liability for any claim, whether in contract, tort, or otherwise, shall not exceed the amount paid for the service provided.
- **Materials:** We may purchase materials necessary to complete the work on your behalf. These materials will be included in the final invoice. Any warranties related to materials purchased are subject to the manufacturer's terms and are not covered by Your Handyman Atlanta.

6. Client Responsibilities

- **Access to Property:** The client is responsible for providing safe access to the property and ensuring that the area where the work will be performed is clear of obstructions.

- **Permits and Approvals:** The client is responsible for obtaining any necessary permits or approvals prior to the commencement of work. Your Handyman Atlanta can assist with this process upon request but assumes no responsibility for permit-related delays or issues.
- **Utilities and Safety:** The client must ensure that all utilities such as water, electricity, and gas are safely disconnected or accessible, as required for the service. You are also responsible for ensuring the work area is safe and free of hazards.
- **Pets and Children:** Please ensure that pets and children are kept away from the work area to prevent accidents or delays.

7. Changes to Work Scope

- **Client-Initiated Changes:** If the client requests changes to the scope of work after the service has commenced, these changes will be documented, and a revised quote will be provided. Work will only proceed once the revised quote is approved by the client.
- **Unforeseen Issues:** If unforeseen issues are encountered during the project (such as structural issues, plumbing, or electrical complications), Your Handyman Atlanta will notify the client immediately. Additional charges may apply, and work will not proceed without client approval of the revised scope and cost.

8. Termination of Services

- **Client Termination:** The client may terminate services at any time prior to the commencement of work without penalty. After work has commenced, the client is responsible for payment for work already completed and any materials purchased.
- **Company Termination:** Your Handyman Atlanta reserves the right to terminate services at any time for any reason, including but not limited to client misconduct, unsafe working conditions, or non-payment.

9. Dispute Resolution

- **Good Faith Effort:** In the event of any dispute regarding the services provided, both parties agree to make a good faith effort to resolve the issue through direct communication.
- **Mediation:** If the dispute cannot be resolved through communication, the parties agree to participate in mediation before taking any legal action.
- **Governing Law:** These Terms and Conditions shall be governed by the laws of the State of Georgia. Any disputes arising under these Terms shall be resolved in a court of competent jurisdiction within Atlanta, Georgia.

10. Privacy Policy

Your Handyman Atlanta respects your privacy and is committed to protecting any personal information you provide. Any information collected will be used solely for the purposes of providing quotes, scheduling services, and processing payments. We will not share your information with third parties except as required by law.

11. Force Majeure

Your Handyman Atlanta shall not be liable for any delay or failure to perform the services if such delay or failure results from circumstances beyond our reasonable control, including but not limited to natural disasters, strikes, war, or any other events considered "acts of God."

12. Modifications to Terms

Your Handyman Atlanta reserves the right to update or modify these Terms and Conditions at any time without prior notice. Any changes will be effective immediately upon posting on our website. Continued use of our services after any such changes constitutes your acceptance of the new Terms and Conditions.

By proceeding with the use of Your Handyman Atlanta's services, you acknowledge that you have read, understood, and agree to the above Terms and Conditions.